

Dear Sir/Madam

In response to the recent request for information regarding broadband and telecommunications services we would like to submit the following information:

We live in the Martinsville valley, which is located in the eastern side of the Watagan Mountains in the west Lake Macquarie area of NSW, postcode 2265.

Due to the narrow valleys and mountains in our area we have problems with mobile phone reception in our area. There is variation between phone providers. Difficulty with phone reception is significant as our valley is a high fire danger area, and communication in the event of fires based on the mobile phone network would be unreliable.

Television reception is variable throughout the valley .We have no television reception, and have had to install a satellite system to access free to air TV.

We do however have good access to broadband service.

Thank you for your consideration of this matter.

Elizabeth and Geoff Alderdice