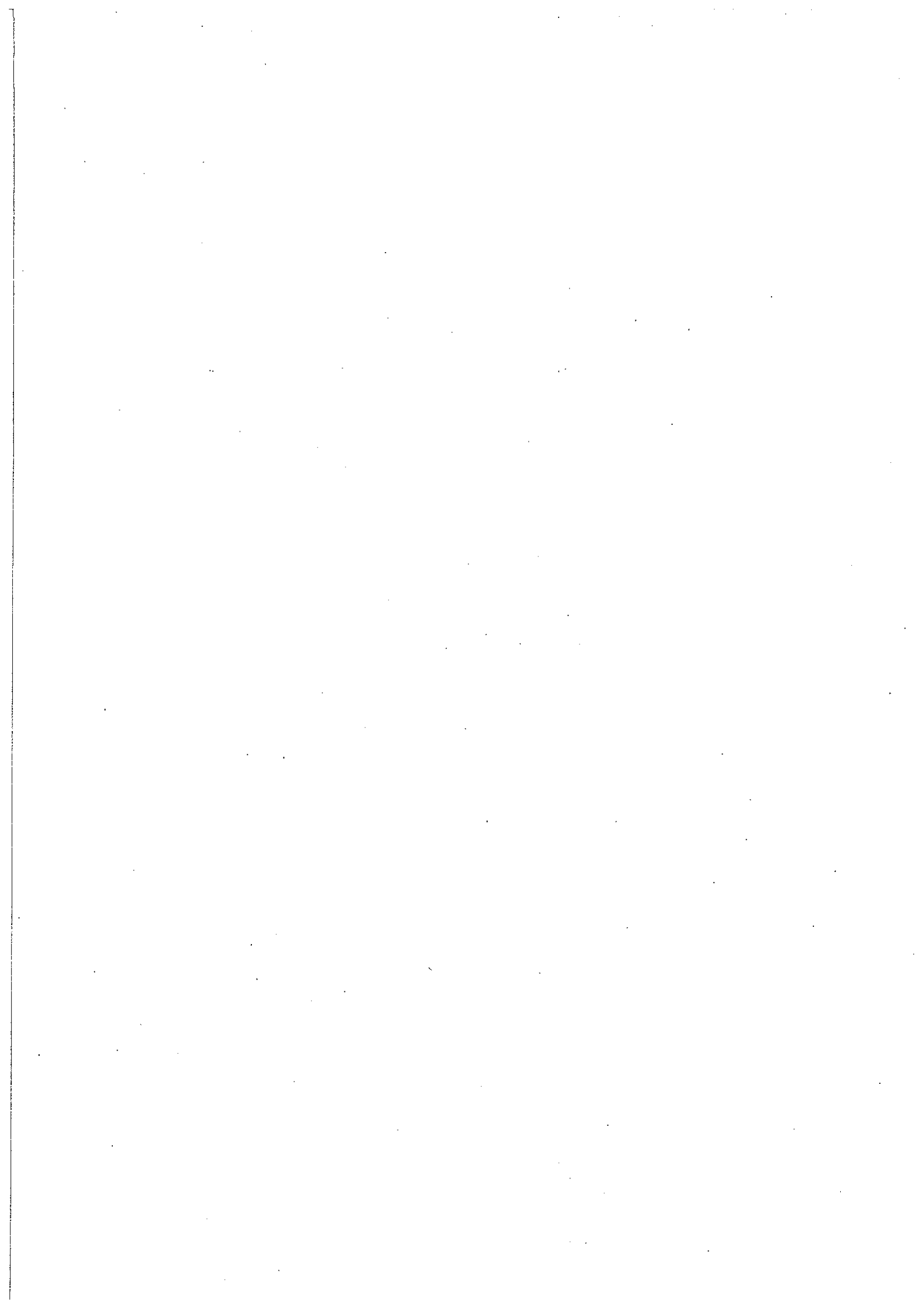


**Submission  
No 12**

## **PROCUREMENT AND MANAGEMENT OF ICT SERVICES IN THE NSW PUBLIC SECTOR**

**Organisation:** Transport RailCorp New South Wales  
**Name:** Mr Rob Mason  
**Position:** Chief Executive  
**Date Received:** 2/11/2012





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Our Ref: D2012/93761  
Your ref: LAC12/436

30 October 2012

Mr Jonathan O'Dea MP  
Chair  
Public Accounts Committee  
Legislative Assembly  
Parliament of New South Wales  
Macquarie Street  
**Sydney NSW 2000**

Dear Mr O'Dea

I refer to your letter of 18 September 2012, concerning an inquiry into the procurement and management of ICT services in the NSW public sector.

RailCorp has invested significantly in procurement transformation over the past several years and consequently has well developed processes, procedures and skills supported by design artefacts, a detailed accountability framework, training materials and technology.

Within RailCorp, responsibility for the Contract Management Framework sits in a centralised Strategic Procurement function with contract management activity taking place in the relevant business units through a 'centre led' model.

A tier 1 software package, Ariba, is used to support end to end procurement activity and has been tailored specifically for the Contract Management Framework.

Responsibility for the procurement of ICT services and equipment resides with the Transport Shared Services (TSS) division of Transport for NSW (TfNSW). TSS currently follows RailCorp's governance, policies, procedures and technology, all of which embeds elements of the Contract Management Framework.

The Strategic Procurement function of RailCorp provides support and assistance in the use of systems, policy, procedures and processes to enable TSS responsibilities in regards to procurement to be effectively executed.

RailCorp is working with TfNSW to determine how its procurement tools, templates and processes can be leveraged across the Transport cluster.

Should you require further advice regarding this matter, please contact Gary Pedersen, Director, Finance & Corporate Services on 02 9219 1230.

Yours sincerely



30/10/2012

**Rob Mason**  
Chief Executive