

Outsourcing Community Service Delivery

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Partially Confidential

I am a Team Leader in a ADHC group home and have also worked in the non government disability services. The comparisons between services can be summed up by a comment made to me while attending an community health clinic appointment with a client last week. The Clinical Nurse Specialist said to me "you can tell that this client has been well supported by ADHC. I see lots of clients from other disability services and there is no comparison to the high level of care provided by your service. The CNS went on to say that it was dramatic the difference in the level of care between the non gov and government services and it had an affect on the long term outcomes for those clients. ADHC lead the way in service provision and set a standard for other services to aspire to.