

Submission

No 19

Outsourcing Community Service Delivery

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I wish to state that the privatisation of the public sector of Disability and community Services should NOT go ahead on the following grounds also I have worked across private and government organisations as a support worker.

1. The government organisation provides a greater safety net for clients in the form of managers working hands on in the houses.
2. Ratio of works needed for support is balanced in government v's nongovernment which are overlooked in nongovernment due to the intense pressure of obtaining funding and this puts clients at risk.
3. More experienced workers are obtained in government v's higher turnover in nongovernment and less qualified workers, therefore more consistency with staff support for clients and rapport building is more effective in government v's nongovernment.
4. Monitoring of services government abides by more check list and thorough contingents than nongovernment until they are found breaching practices, until then a lot goes under the radar which would be picked up quicker in the government sector as more eyes are watching for the clients rights and sticking to standards and legislative measures, where nongovernment is more tight budget driven and profit based than the government organisations who are on budgets but more client focused.
5. This would be a huge mistake and injustice for clients who after many decades are finally living the good life to their wants and needs under the new life style planning and that the government is just starting to get the formula right along with the work that goes on behind the scenes in the care of clients this would be a huge disruption clients and their families on the security that a government organisation gives when there is no one else to turn to or monitor injustice or abuse of most vulnerable people in the community, leaving them exposed to corruption of funding being used for other purposes then meant for just to keep a nongovernment service running, key people in the clients life feeling abandoned with the security of a safety net when things do go wrong.

I have seen first hand staff in government organisations more skilled and client focused where in the non government organisations staff less skilled and greater responsibility and wage driven.

I strongly believe society needs the security of both government and private organisations to service the most vulnerable people in the community and giving the choice of service that best suits the clients need.