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My main personal gripe is that my local exchange, at Nimbin NSW, has had ADSL2 enabled for more than 2 years now... but only available retail from Telstra, as a monopoly provider, and subsequently overpriced. My main recommendation is to force Telstra to wholesale from the exchange. Though fibre to the node does promise more, and is preferred (short of FTTH) , this wholesale option of existing infrastructure would be immediately effective. Remember that Telstra was GIVEN most of the copper network free, courtesy of the taxpayer