PO BOX 90 QUEANBEYAN NSW 2620

PHONE (02) 6298 0223

FAX (02) 6298 0293

A COUNCIL OF QUALITY CUSTOMER SERVICE Submission No 20

SF000094

REFERENCE NUMBER: 161/04GC:ms

WHEN REPLYING PLEASE QUOTE NUMBER

The Committee Manager Standing Committee on Public Works Parliament House Macquarie Street SYDNEY NSW 2000

Dear Committee Manager

RE: INQUIRY INTO THE JOINT USE AND CO-LOCATION OF PUBLIC BUILDINGS

In response to your letter of 23 June 2004 Greater Queanbeyan City Council provides the following information to your committee on projects undertaken which involve the joint use and co-location of public buildings.

Greater Queanbeyan City Council has agreed in principle to the co-location of some Community Services staff in the new Queanbeyan Health Service Facility which will be completed in 2008. Council staff have participated in the consultations held by the health service to inform the development of the Procurement Feasibility Plan for this facility.

Council currently provides co-location of the following service within Council premises:

- Queanbeyan Multilingual Centre;
- Care Financial Counselling Service; and
- Senior Citizens Centre.

Preliminary discussions have commenced on the possible provision of joint use of facilities in the new development areas to the south of the current city over the next 15-20 years. These include:

- use of facilities such as sports ovals by both schools and the community.
- development of multi purpose community facilities where a number of service providers would be co-located and provide a one stop shop for members of the community

Benefits of joint use and co-location of facilities

- Access to multiple services in one location for the community
- Improved networking for service providers
- Improved coordination of services for the community
- Economies of scale ie one waiting room, sharing of infrastructure such as computers, photocopier, stationary etc

Difficulties of joint use and co-location of services

- Reaching agreement on shared costs between different service providers
- Different infrastructure requirements for different organisations which can lead to duplication within the same facility.

I hope that these comments are helpful for your committee.

Yours sincerely

GARY CHAPMAN

Dellapman

A/GENERAL MANAGER

13 August, 2004