

### **Question on Notice – Public hearing Monday 14 March 2016:**

**Mr ANOULACK CHANTHIVONG:** What is the quantity of complaints? When we were up in the Tweed we heard that some councils had 10 to 20 complaints per year. That did not seem a large quantity. I am just wondering how big the issue is. You do not want to regulate for an issue which, whilst it exists, is not that great in terms of quantity.

**Mr COTTAM:** I am not sure of the numbers. I would not say that it is overwhelming, but there certainly have been complaints of noise and that kind of thing occurring that we are investigating.

### **Answer to Question on Notice received from Mr Roy Cottam:**

I have collated the data requested by the panel in-relation to unauthorised accommodation and the amount of Airbnb/ Stayz related matters. The below figures relate to the number of suspected '*unauthorised use – short term/Backpacker type accommodation*' complaints from 1 March 2015- 1 March 2016. As you will be aware there are a number of different areas of '*use*', so I have tried to specifically focus on the *suspected unauthorised use – short term*.

**Total number of suspected unauthorised use – short term/ backpacker accommodation complaints = 169**

**Total number of complaints relating to/ mention of Airbnb/ Stayz connection = 45**

**Total percentage of Airbnb/ Stayz for the year represents = 27% of the overall total (45/169 = 27%)**