



MEDIA RELEASE

OUTSOURCING COMMUNITY SERVICE DELIVERY - PUBLIC HEARINGS

The Legislative Assembly Committee on Community Services is conducting three days of public hearings in connection with its Inquiry into outsourcing the delivery of housing, home care and disability services to the community sector.

The process of transferring the delivery of Government provided housing, home care and disability services to community based organisations has already commenced and is a trend which is continuing to evolve. The Committee's Inquiry provides the opportunity to examine how successful this process has been to date and to advise Government about the best way forward.

The Chair of the Community Services Committee, Mr Kevin Anderson MP, National Party Member for Tamworth, said: "This is a particularly timely and significant Inquiry which will assess the impact on clients and service providers of delivering services closer to the ground. The Committee has received 83 submissions dealing with a range of matters and concerns including ways to regulate and monitor service providers, improved quality assurance safeguards for clients, building capacity for smaller providers, incentives for private philanthropy and more effective use of technology".

"The hearings to be conducted allow further evidence to be taken from some of the individuals and organisations who have made submissions. Organisations appearing include NSW Government agencies, local government, service delivery organisations and advocacy groups. In addition, the Committee will speak to individuals who want to share their personal experiences of service providers and the system generally", Mr Anderson said.

The first day's hearings will commence at 9.30am on Monday, 3 September at Parliament House. This will be followed by subsequent all day hearings on 10 and 17 September 2012. A detailed program for the three days is attached.

Representatives of the press who wish to record proceedings are asked to contact the Committee Secretariat, to confirm arrangements for covering the hearings.

Further information can be obtained by visiting the Committee website at www.parliament.nsw.gov.au/communityservices, or by contacting Mr Kevin Anderson, Chair, on (02) 6766 1422 or Mr Bjarne Nordin, Inquiry Manager, on (02) 9230 2843.

30 August 2012



Notice of Public Hearing

INQUIRY INTO OUTSOURCING COMMUNITY SERVICE DELIVERY

Monday 3 September 2012

Waratah Room, Parliament House

| TIME | WITNESS | POSITION AND ORGANISATION |
|----------|------------------------------|--|
| 9:30 am | Mr Jim Moore | Director General <i>Department of Family and Community Services</i> |
| | Mr Jim Longley | Chief Executive <i>Ageing, Disability and Home Care</i> |
| | Ms Maree Walk | Chief Executive <i>Community Services</i> |
| | Ms Leonie King | Executive Director, Community Housing <i>Housing NSW</i> |
| | Ms Samantha Taylor | Executive Director, Service Development <i>Ageing, Disability and Home Care</i> |
| | Dr Rohan Hammett | Deputy Director General, Strategy and Resources <i>NSW Health</i> |
| | Ms Carmen Parter | Director <i>Centre for Aboriginal Health</i> |
| | Mr Jason Ardler | General Manager, <i>Aboriginal Affairs NSW</i> |
| 10:30 am | Morning Tea | |
| 10:45 am | Previous witnesses continued | <i>NSW Government</i> |
| 11:45 am | Cr Adam Marshall | Vice-President <i>NSW Shires Association</i> |
| | Ms Margaret Kay | Senior Policy Officer, Ageing and Disability <i>Local Government and Shires Associations of</i> |



LEGISLATIVE ASSEMBLY
COMMITTEE ON COMMUNITY SERVICES

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| | | NSW |
| 12:30 pm | Lunch | |
| 2:00 pm | Mr Larry Pierce | Chief Executive Officer <i>Network of Alcohol and other Drug Agencies</i> |
| 2:30 pm | Mr Garry Moore Mr Digby Hughes | Chief Executive Officer <i>Homelessness NSW</i> Policy and Project Officer <i>Homelessness NSW</i> |
| 3:00 pm | Afternoon Tea | |
| 3:15 pm | Ms Alison Peters | Director <i>Council of Social Service of New South Wales (NCOSS)</i> |
| 4:15 pm | Close | |

For further information please contact Ben Foxe on 9230 2737.



Notice of Public Hearing

INQUIRY INTO OUTSOURCING COMMUNITY SERVICE DELIVERY

Monday 10 September 2012

Macquarie Room, Parliament House

| TIME | WITNESS | POSITION AND ORGANISATION |
|----------|---|---|
| 9:45 am | Ms Kerry Stubbs Ms Elizabeth Forsyth | Chief Executive Officer <i>Northcott Disability Services</i> Sector and Business Development Manager <i>Northcott Disability Services</i> |
| 10:30 am | Ms Tracy McMillan | Private Citizen |
| 11:00 am | Morning Tea | |
| 11:15 am | Ms Lyn Clinkett | Private Citizen |
| 11:45 am | Ms Melinda Paterson Ms Roslyn Morton | Sutherland Shire HACC Development Officer <i>Southern Community Care Development Inc</i> Manager <i>Sutherland Shire Community Transport</i> |
| 12:30 pm | Lunch | |
| 1:30 pm | Mr Grant Millard Dr Ian Jackson | Chief Executive Officer <i>ANGLICARE Sydney</i> Director of Community Care <i>ANGLICARE Sydney</i> |
| 2:15 pm | Mr Adam Farrar Ms Maja Frolich | Executive Director <i>NSW Federation of Housing Associations</i> Policy Officer <i>NSW Federation of Housing Associations</i> |
| 3:00 pm | Afternoon Tea | |



LEGISLATIVE ASSEMBLY
COMMITTEE ON COMMUNITY SERVICES

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| 3:15 pm | Ms Eleri Morgan-Thomas Mr Andrew McAnulty | General Manager <i>Mission Australia</i> Chief Executive Officer <i>Mission Australia Housing</i> |
| 4:00 pm | Ms Libby Saunders Ms Helen Douglas | Chief Executive Officer <i>Calvary Silver Circle</i> Director of Operations <i>Calvary Silver Circle</i> |
| 4:45 pm | Close | |

For further information please contact Ben Foxe on 9230 2737.



Notice of Public Hearing

INQUIRY INTO OUTSOURCING COMMUNITY SERVICE DELIVERY

Monday 17 September 2012

Macquarie Room, Parliament House

| TIME | WITNESS | POSITION AND ORGANISATION |
|----------|--|---|
| 10:15 am | Mr Fergus Fitzsimons Mr Chris Norris | Chief Executive Officer <i>Centacare NENW</i> Business Development Manager <i>Centacare NENW</i> |
| 11:00 am | Morning Tea | |
| 11:15 am | Ms Danielle Bennett | Director <i>Attendant Care Industry Association</i> |
| 11:45 am | Ms Casey Young Ms Lynette Fraser | Senior Industrial Officer <i>United Services Union</i> Research Officer <i>United Services Union</i> |
| 12:15 pm | Lunch | |
| 1:30 pm | Ms Shalla Thomas Mr Steve Malvern Ms Andrea Thomas | Chairperson <i>NSW Home Modification and Maintenance Services State Council</i> Vice-Chairperson <i>NSW Home Modification and Maintenance Services State Council</i> Treasurer <i>NSW Home Modification and Maintenance Services State Council</i> |
| 2:00 pm | Ms Nicola Sloan | Executive Officer <i>Illawarra Forum Inc</i> |



LEGISLATIVE ASSEMBLY
COMMITTEE ON COMMUNITY SERVICES

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| | Ms Helen McGuire | Information Officer <i>Illawarra Forum Inc</i> |
| 2:30 pm | Afternoon Tea | |
| 2:45 pm | Mr Scott Holz Mr Richard Hawkins Ms Deb Sazdanoff | State Manager <i>National Disability Services NSW</i> State Manager <i>National Disability Services NSW</i> Senior Project Manager <i>National Disability Services NSW</i> |
| 3:30 pm | Ms Sharon Callister Ms Nicola Rosenthal | Chief Executive Officer <i>Salvation Army Aged Care Plus</i> Community Services and Business Development Manager <i>Salvation Army Aged Care Plus</i> |
| 4:15 pm | Close | |

For further information please contact Ben Foxe on 9230 2737.