

5 August 2025

Our reference: ADM/2024/1078

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Mr Phil Donato MP
Parliament of New South Wales
Macquarie Street
Sydney NSW 2000

By email: OmboLecc@parliament.nsw.gov.au

Dear Mr Donato

Inquiry into the appropriations for the services of the Law Enforcement Conduct Commission and Ombudsman's Office for the 2025-26 financial year

Thank you for your correspondence dated 23 July 2025, seeking information and commentary on the budget allocated to the Ombudsman's Office for the 2025-26 financial year.

For 2025–26, the Ombudsman's Office has been allocated a budget of \$58.5 million recurrent expenditure and \$11.4 million capital expenditure (these include amounts carried forward from 2024-25, outlined below).

The Ombudsman's Office did not make any request for additional (new) funding in the 2025-26 budget process.

As part of the 2025-26 Treasury budget allocation process, the Ombudsman's Office submitted two proposals to carry forward expenditure from 2024-25 to 2025-26. Carry forwards relate only to the timing profile of (already budgeted) expenditure.

Both proposals were supported by NSW Treasury and by the Government, and have been reflected in the 2025-26 budget allocation. The carry forward requests related to a component of funding that has been allocated to the following projects:

- *Our office accommodation*

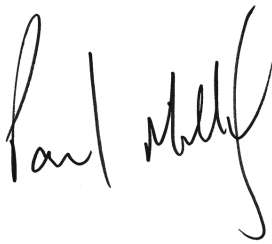
With the expiry of our current lease at the end of calendar year 2025, we are working with Property and Development NSW to enter a new lease in our current building that will result in a consolidation of our existing presence from 2.5 non-contiguous floors to 2 contiguous floors connected by an internal staircase.

- *Replacement of Case Management System*

We are currently delivering our new Case Management System. This system replaces outdated legacy systems, will expand functionality to encompass all our statutory functions, allow for greater data and insights, and improve the complainant experience.

For completeness, I confirm the Ombudsman's Office also worked with NSW Treasury on several technical accounting adjustments to reflect the terms of the new office accommodation lease, and recent wage decisions.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Paul Miller', written in a cursive style.

Paul Miller
NSW Ombudsman