

Inspector of Custodial Services – Response to questions taken on notice

Inspector, you just mentioned that the vast majority of complaints are raised with official visitors and are resolved at the centre level and a small number, if of concern, would then come into your hands. Is there anything just in terms of numbers or something? How many issues would you be managing?

In my role as Inspector of Custodial Services (ICS), issues and or complaints are brought to my attention by Official Visitors, staff of the ICS and others.

As a result of matters being brought to my attention, I have referred approximately eight matters to the ICAC, two matters to the LECC, seven matters to the NSW Ombudsman, one to the Office of the NSW Children’s Guardian and 40 to the Corrective Services NSW Professional Standards Branch.