

14 May 2024

Mr Philip Donato, MP

Committee Chair

Committee on the Ombudsman, Law Enforcement Conduct Commission and Crime Commission

By email: ombolecc@parliament.nsw.gov.au

Dear Mr Donato

2023 Review of Annual and Other Reports of Oversighted Bodies

Please see below my response to the question taken on notice at the Committee's hearing of 2 May 2024.

Question

Mr TRI VO: ... That's a lot of increase. Have you received any complaints about the Independent Gaming and Liquor Authority or the Independent Casino Commission since the amendment began operating?

Answer

Between 5 September 2022 (when the *Casino Legislation Amendment Act 2022* commenced) and 2 May 2024, we did not receive any complaint about a decision or action of the NSW Independent Casino Commission (NICC) or the Independent Liquor and Gaming Authority (ILGA).

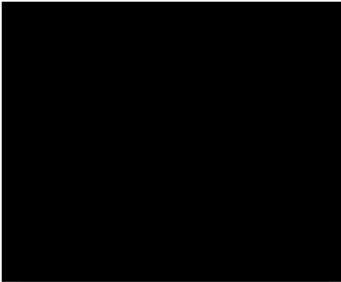
For completeness, we note that the Department of Enterprise, Investment and Trade includes the division of Liquor and Gaming NSW (L&GNSW) which is distinct from NICC and ILGA and performs a range of regulatory functions, including some functions that may be delegated to it by ILGA and the NICC. Our office receives complaints about various decisions and actions of that department from time to time.

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I confirm that we are happy for the information provided to be made publicly available.

If you have any questions in relation to this response, or would like further information please contact Christie Allan, Executive Strategy Officer at [REDACTED]

Yours sincerely



Paul Miller
NSW Ombudsman