

**From:** [Alison Donohoe](#)  
**To:** [lawsafety](#)  
**Cc:** [REDACTED]  
**Subject:** RE: Follow-up: Answers to QON  
**Date:** Monday, 7 June 2021 3:09:19 PM

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Hi Abegail,

Please see below questions and answers:

Q: Has there been an escalation of WC claims over the last decade or a reduction?

A: There has been a 30% decrease in claims reported since 2011 with a significant decrease from 2018 to date.

Q: What is the average length of service of your officers?

A: 17 Years & 7 Months

Q: How does FRNSW WC figures compare to other ESO's in NSW?

A: FRNSW does not have direct comparison data of overall claims to other emergency sector employers, however as a % of the total emergency sector, FRNSW contributes year on year to around 12% of the psychological injury claims meaning it is not mirroring the increase seen for the overall emergency portfolio.

Q: How does that compare with other states fire agencies?

A: In the last FY, FRNSW claim rate was at 12%. Limited comparative data for other states was available, however appear to be around 12%.

Please let me know if you require anything further.

Kind regards,

Alison

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