



Ms Jessica Falvey
A/Committee Manager
Legislative Assembly Committees
Parliament of New South Wales

By email: hccc@parliament.nsw.gov.au

Re: Australian College of Nursing – Question on Notice – Inquiry into Cosmetic Health Service Complaints in NSW

Dear Ms Falvey,

On Wednesday 1 August 2018, I along with Ms Robin Curran MACN represented the Australian College of Nursing (ACN) at the Cosmetic Health Service Complaints in New South Wales Public Hearing in Sydney. ACN took one question on notice, which was asked by the Hon. Walt Secord, MLC and reads "...a registered nurse is being told that she has to meet a certain target because she does not [otherwise get] paid."

ACN would like to respond to the question on notice and clarify by stating that registered nurses (RNs) in all clinics are not paid by the number of clients seen. Remuneration packages vary depending on the individual clinic or the company (if it operates or owns multiple clinics). ACN suggests that the Committee on the Health Care Complaints Commission would need to establish contact with the clinics or companies directly to obtain information about remuneration structure details for their employees.

ACN is taking a proactive approach to the cosmetic services industry with the establishment of the Cosmetic Nurses Community of Interest (COI). The members of this COI are employed in the field of cosmetic services and hold regular meetings to discuss issues of importance to the sector under the auspices of ACN. Roles and functions of this COI include, but are not limited to, identifying and informing policy, practice and research issues particularly in areas of practice or professional interest.

ACN recently developed and launched an information sheet titled 'Administering cosmetic treatment and cosmetic procedures' which was developed in collaboration with the Australasian College of Cosmetic Surgery. The intended purpose of the information sheet is to remind nurses of their professional obligations in any practice setting providing cosmetic services. It is also intended to highlight a range of critical issues nurses must be aware of and comply with to promote their safe and ethical practice. Whilst the information sheet provides a spotlight on NSW, pertinent information related to the other states and



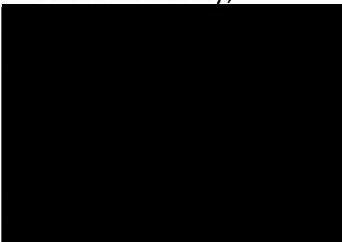
territories is also being developed. This information sheet can be viewed at <https://www.acn.edu.au/wp-content/uploads/2018/05/Administering-cosmetic-treatment-and-cosmetic-procedures-FINAL.pdf>.

The information sheet spotlights the regulatory safeguards in place to promote safe nursing practice in the provision of cosmetic procedures. It is also a timely reminder to nurses working in the sector that they must be appropriately qualified and working within their scope of practice within the bounds of relevant laws and regulations. Importantly, ACN reinforces with nurses their professional responsibilities and those of their service providers, such as clinical governance arrangements, infection prevention and control and emergency procedures.

ACN strongly supports steps to promote public protection in the cosmetic services sector. Consumers of cosmetic services deserve and expect to receive treatment that is performed by appropriately qualified and experienced professionals. It is disheartening to see and hear of cosmetic procedures that have not met consumer expectations and in some cases resulted in serious injury or even death. ACN would like to reiterate that all nurses, enrolled nurses, registered nurses and nurse practitioners, must work, prescribe and/or delegate within the limits of their scope of practice. ACN also stresses that all nurses must apply knowledge of state and territory legislation and health service policies governing the possession, administration and supply of medications in clinical practice.

If you require any further information, please do not hesitate to contact me on [REDACTED] or via email at [REDACTED]

Yours sincerely,



Marina Buchanan-Grey
Executive Director – Professional
RN, MSc (Nursing), MACN, FCHSM

14 August 2018