



Follow-up Review of the Management of NSW Public Housing Maintenance Contracts

Terms of Reference

That the Committee inquires into and reports on the management of public housing maintenance contracts in NSW, with particular reference to:

- Whether changes to public housing maintenance introduced in 2015/16 have delivered measurable improvements and evidence based outcomes for public housing tenants;
- The current administrative and contractual arrangements between Land and Property NSW and private providers of maintenance services.
- The current repair status and physical condition of the public housing stock;
- The costs of maintenance of the current public housing stock, variations in expenditure trends over the previous five years and projected expenditure for the next five years;
- Methodologies and processes for ensuring consistent public housing maintenance standards across NSW, including quality assurance, effectiveness, efficiency and contract supervision;
- Any other related matters.