



Victor Dominello MP
Minister for Finance, Services and Property

Our reference: BN17/544

Ms Helen Minnican
Clerk of the Legislative Assembly
Parliament House
Macquarie Street
SYDNEY NSW 2000



Dear Ms Minnican *Helen*

I am pleased to provide the NSW Government's response, enclosed, to the nine recommendations made by the Joint Standing Committee on the Office of the Valuer General in their Report No. 56 *Report on the Tenth General Meeting with the Valuer General.*

Yours sincerely

The Hon Victor Dominello MP
Minister for Finance, Services and Property

Encl. *8-3-17*

NSW Government response to Report No. 56 of the Joint Standing Committee on the Office of the Valuer General – Report on the Tenth General Meeting with the Valuer General

<p>Recommendation 1 The Committee recommends that the Valuer General actively monitors Coal Seam Gas mining projects in New South Wales, with a view to prepare a set of binding policy guidelines to assist valuers.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 2 The Committee recommends that the Valuer General further expands research into the best data and methodologies to be used in the formulation of complex land values and continues to monitor the approaches taken to the valuation of complex land types in other jurisdictions.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 3 The Committee recommends that the Valuer General develops further policies and information brochures in relation to the valuation of land purchased for both domestic and commercial use on the waterfront.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 4 The Committee recommends that the Valuer General undertakes further independent market research to ascertain the experiences of landholders who have received compulsory acquisition notices, with a view to improving the current process, if required.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 5 The Committee recommends that the Valuer General continues to analyse customer feedback to monitor the needs of rural landholders and ensure that information published for landholders, whether in hard copy or on the website, is reviewed, and if necessary, updated to reflect any impact of new conditions affecting rural areas such as the recent council amalgamations.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 6 The Committee recommends that the Valuer General provides a comprehensive analysis of information relating to expenditure on contractors and consultants in future Annual Reports.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 7 The Committee recommends that the Valuer General, in implementing the new technology platform for the provision of landholder</p>	<p>Partially support. The Government does not support capturing detailed profiles of website users, however the</p>

<p>information, ensures that detailed profiles of website users are captured in order to customise and improve the delivery of digital services to all stakeholders.</p>	<p>capture of information relating to use of technology platforms in order to improve the delivery of digital services is being investigated.</p>
<p>Recommendation 8 The Committee recommends that the Valuer General reviews the website to more prominently display links to Multicultural NSW on key information products as well as on the website itself.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>
<p>Recommendation 9 The Committee recommends that more detailed information in relation to court appeals be provided in subsequent Annual Reports. This should include an analysis of the facts regarding the numbers of appeals to the court for both appeals against determinations of objections against a land value under the <i>Valuation of Land Act 1916</i> and for appeals against compensation decisions lodged under the <i>Land Acquisition (Just Terms Compensation) Act 1991</i>.</p>	<p>The Government agrees with the Committee's findings and supports the recommendation.</p>