



Procurement and management of ICT services in the NSW public sector

The Public Accounts Committee will inquire into and report on issues arising from reports by the Auditor-General on the procurement and management of Information and Communication Technology (ICT) by NSW government agencies. In doing so, the Committee will have regard to recent procurement reforms and the three major weaknesses identified by the Auditor-General as leading to failure in ICT project delivery and ongoing project management: deficient project management; poorly guided and managed system migration and data conversions; and poor contract management. The inquiry will focus on:

- i. Measures to improve ICT project and contract management in the public sector, in particular in relation to contract negotiation and on-going contract management;
- ii. The efficacy of central agency policies and strategies that guide ICT projects in the public sector;
- iii. The adequacy of risk management and corruption prevention strategies relating to ICT procurement and contract management;
- iv. Long-term planning to meet the ICT needs of the public sector and ensure the best value for money in the procurement of government ICT products and services; and
- v. Any other related matters.